

## Reservation terms and conditions/Payment terms and conditions

### Arrival and departure

The check-in time is 15.00 hrs.

On the last day of your stay, we would ask you to vacate the apartment before 11 noon; this gives us the opportunity to clean the apartment again for the next visitors.

These times also apply if your flight back is late in the afternoon, evening or at night.

Of course, we expect you to leave the apartment clean and tidy behind you, showing special consideration to the kitchen contents, the fridge and the bathroom.

### Cleaning

Twice a week, the apartments are cleaned and the linen and handtowels are changed. The cleaning does not include doing the dishes.

### Air conditioning, electricity & water

The use of gas, electricity, water and the air conditioning is included in the price.

### Damage

Of course, we assume that you will do everything possible to prevent damage to the apartment and will treat it with respect. Despite your good intentions, you might break something by accident; in that case, please inform the manager of this. Depending on the type of damage, you will be asked to pay for it or to replace the damaged item. Your travel insurance will usually cover you for such damage.

**No pets are permitted, with the exception of guide dogs.**

**Smoking is not permitted inside the apartments.**

### Small differences between the apartments/studios:

Because the apartments/studios are owned by different people, there may be slight differences between them, with regard to the interior, kitchen equipment, linen, et cetera.

For more information see under Lay-out & Interior by the bedroom overviews.

### Payment

Once we have received your 'Reservation assignment', we will send you the confirmation of booking/invoice by email.

The deposit sum is mentioned on the invoice.

- You must pay 35% of the total rent sum within 7 days after receiving our confirmation of your reservation assignment. Your reservation is only final once we have received your deposit.
- You must pay the remaining sum –likewise mentioned on the invoice – at least 6 weeks before your arrival; the date of payment is mentioned on the invoice and you will not receive a new invoice with this information.
- For reservations made within 6 weeks before arrival, the full amount must be paid at once.
- The costs of reservation are: € 17,50.
- Guarantee:  
€ 100,- for all the apartments or studios

### Cancellations

Cancellations must be made in writing. The following cancellation fees apply, calculated from the date that we receive note of your cancellation in writing:

Up to 28 days before arrival, 50% of the total rent sum;

Up to 14 days before arrival, 75% of the total rent sum;

From 14 days or less before arrival: the complete rent sum = 100%.

Of course, it is advisable to take out a **cancellation insurance**.

By making a reservation, you agree to the above terms and conditions.

### Travel insurance

It is always advisable to take out travel insurance.